

CONTACT INFORMATION

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All information provided to the research team will be strictly confidential.

This study is being conducted by:

- Professor Brian Mishara & co-investigator Cécile Bardon who have been involved in railway suicide prevention research projects for many years.
- In collaboration with the TCRC.
- The Centre for Research and Intervention on Suicide and Euthanasia (CRISE), at the University of Quebec at Montreal (UQÀM), specialize in understanding suicide, its impact and its prevention (more information at: www.crise.ca).



Centre de recherche et d'intervention
sur le suicide et l'euthanasie
Centre for Research and Intervention
on Suicide and Euthanasia

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- The Institut de Recherche en Santé et Sécurité au Travail (IRSST)
- VIA Rail
- The Teamsters Canada Rail Conference (TCRC)



A RESEARCH PROJECT SUPPORTED BY THE TEAMSTERS CANADA RAIL CONFERENCE (TCRC)

EVALUATION OF INCIDENT MANAGEMENT AND SUPPORT PROTOCOLS

For employees who experienced
a railway critical incident



OBJECTIVES

- Evaluate how critical incident management and support protocols for crew members are used.
- Identify obstacles and facilitators in the application and use of those protocols in different work environments.
- Evaluate the efficiency of these protocols.

WHAT CAN YOU EXPECT?

- ▶ The research team will be informed of all critical incidents occurring from April 2014 to September 2016.
- ▶ The research team will contact all employees involved in a critical incident.
- ▶ Each employee will decide if he or she wants to participate.

WHY IS YOUR INVOLVEMENT IMPORTANT?

- The study will help us to identify and better understand how to better help crew members to recover from critical incidents and return to work.

Participation is completely voluntary and confidential.

RECRUITMENT

- 1.** The TCRC central office will notify the research team when an incident occurs (during the 18 months period of the project).
- 2.** The TCRC will contact each employee involved in a critical incident and inform them that a member of the research team will call them within 3 days.
- 3.** The TCRC will provide the research team with the name and contact information of each employee involved in a critical incident.
- 4.** A member of the research team will call each potential participant to answer their questions and ask them if they agree to participate. Whether they accept to participate or not, all information provided to the research team will remain strictly confidential.

IF YOU AGREE TO PARTICIPATE

- You will be interviewed by a member of the research team and you will be asked to complete some questionnaires.
- You will be interviewed 4 times: (1) within a week after the critical incident, (2) 1 month later, (3) 3 months later and (4) 6 months later.
- The questionnaires and the interviews concern your experience of the critical incident.
- Each interview will last up to 1½ hours.
- The interviews will be conducted by Skype or telephone.
- Interviews will be scheduled according to your availability.